

WHAT can be returned

- All products are returnable if the product is in the same condition as when purchased. This includes the product packaging and original price tags.
- The product's packing material must be in same condition as when received.
- Products must not be used.
- Product must be returned along with all accessories.
- Serial number must be on product, product without serial number will not be acceptable
- Product must be returned within 15 days after purchases.

Procedure to return your product

- Contact us via email or phone, our contact detail is (contact link). We will guide you about the process for the same.
- After obtaining a RETURN AUTHORIZATION, product can be returned to our head office : I-34, DLF Industrial Area, Phase- 1, Haryana, India (121003).
- **In store return option** - After obtaining a RETURN AUTHORIZATION, product can be returned to: I-34, DLF Industrial Area, Phase- 1, Haryana, India.

SHIPPING for returns

- Customer is responsible about shipping charges for return of products.
- Customer is responsible about damage due to returning transit, It is advised that the return packets should be strongly packaged.
- If any product which is delivered is not same as per order or in damaged condition then the same will be replaced by us without any charge. (In condition of damaged product it is your responsibility to contact us immediately).

CREDIT for returns

- Your credit card will be refunded once the item is inspected.